### Survey Response Summary

PREPARED BY DR. LYDIA M. BIENLIEN AS OF 6/2/22

# What are/have been the most successful communication tools for your community or organization?

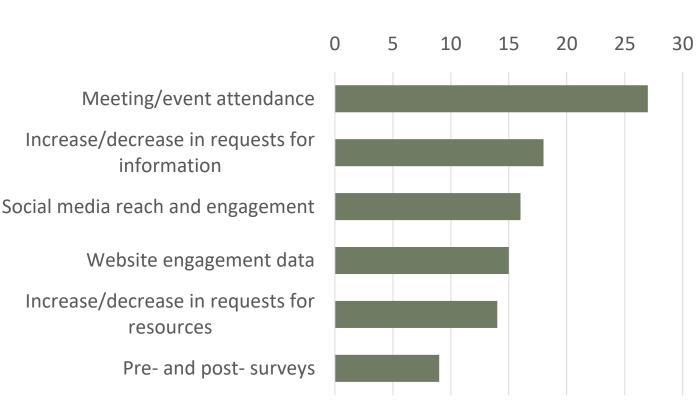
#### Ranked in order from most important to least

- •Events
  - In-person
  - Virtual
- Distribution of information
  - Social media
  - Direct mail
  - Printed brochures or flyers
- Targeted outreach to community
  - Community centers
  - Places of worship
  - Schools and colleges
- Phone calls

#### Open ended

- •16 informative responses
- Summarized
  - Civic leagues, town halls, open houses, planning commission, mason groups, etc.
  - Local governing bodies announce opportunities at the beginning of meetings
  - Email, newsletters
  - PSA/Commercials for local TV station
  - Organizing app
  - Door to door

# How do you evaluate the success of your community outreach and engagement efforts?



#### **Open ended**

•10 informative responses

#### •Summarized:

- Actions taken
  - More flood insurance coverage
  - Comments on state plans
  - Implementation of recommendations
- CFPF applications
- Data analytics
- Focus groups
- Membership
- Demographics of respondents
- Requests for presentations

What barriers to participation in public policy development do members of your community or organization face?

#### Ranked in order from most important to least

- •Lack of awareness
- Perception that input will not be taken into account
- •Timing of meetings/events
- Access to internet
- Perception that others' input is seen as more important than theirs
- •Lack of childcare at meetings/events
- Lack of transportation to meetings/events
- •Literacy barriers
- •Language barriers

**VDEM Equity Working Group Principles** 

Inclusive Planning

•Effective Communication

Language Access

•Physical Access

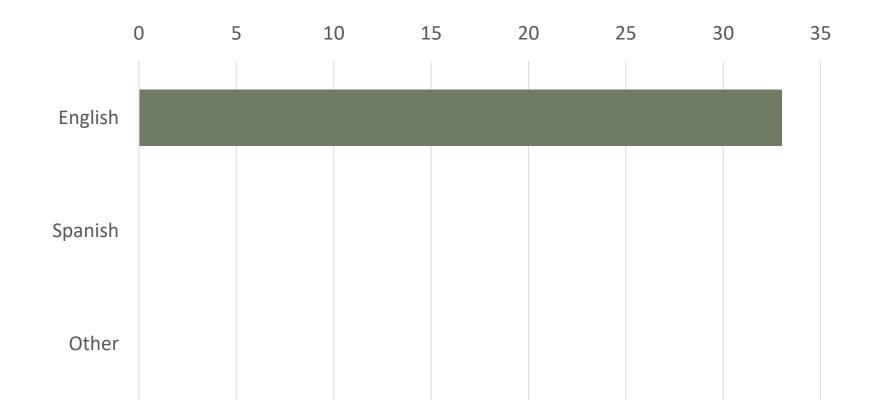
# What information would your community or organization want to see in an outreach and engagement plan?

- Opened ended
- 100% response rate
- •Takeaways
  - COEP Guidance
    - Content
    - Perspective
    - Results
  - General
    - Flood exposure and impacts
    - Project development
    - Funding strategies

Word Cloud of Responses



## What is the primary language of your community or organization?



# What reach does the community or organization you serve have within the state?

