GUESTS — Your guests are our guests. For everyone’s safety and security, please register all visitors with the park office. Visitors will not be admitted to camping and cabin areas unless so identified. Visitors are permitted only between 6 a.m. and 10 p.m.

QUIET HOURS — Quiet hours are between 10 p.m. and 6 a.m. The use of generators is prohibited during quiet hours.

CHECK-IN/OUT POLICY
Camping:
- Check-in 4 p.m.
- Check-out 3 p.m.
- Check-out 10 a.m.

Cabin:
- Check-in 4 p.m.
- Check-out 10 a.m.

In many cases, campers may be accommodated prior to the official check-in. Please remember that only those 16 or older may register. The registrant is responsible for all occupants of the campsite or cabin. Feel free to arrive early and enjoy park amenities prior to check-in.

If you decide to leave the park before the end of your overnight stay, you may be entitled to a refund based on how much of your stay has already been used and any fees due. Once you check in for your cabin or camping stay, that night is considered used. If you are camping, we take what you paid, subtract the fees for the nights used and then subtract one additional night. The balance is due as a refund. This means if you have only a two-night stay, you will not receive a refund if you leave one night early. If you are in a cabin or lodge, the policy is different. First, we always keep at least the first two nights’ fees. Second, we keep $20 per night for a cabin ($50 per night for a lodge). Each night you didn’t stay and subtract that from the fee for any unused nights beyond the two-night minimum. If you started out with a week stay, you received a discount when you made the reservation. If you didn’t end up staying the entire week, your fee will be recalculated at the higher, nightly fee rate. This means that if you have a week stay and leave one night early, you are not entitled to a refund.

CAMPING — Camping is allowed only in designated campgrounds and only after following the proper check-in procedure described in the Reservation and Fees Guide available at the park office.

Campsite occupancy is for a maximum of six people or the number of people residing in a single household. All camping units, equipment and vehicles must be placed within the perimeter of the designated campsite without infringing on adjoining campsites or vegetation. Where high impact areas are designated, all camping units, equipment and vehicles must be within the defined borders of the high impact area.

Park in designated areas only.

PARKING — Only two motor vehicles, as well as the camping unit, are permitted on a campsite without incurring additional fees. Cabin guests are allowed two vehicles for a one- or two-bedroom cabin, three vehicles for a three-bedroom cabin and six vehicles for a six-bedroom cabin per day without an additional parking fee charge. Additional vehicles must pay the prevailing parking fee for each day that the vehicle is parked in the park.

The number of vehicles allowed to park at the cabin varies according to site design and other factors. All vehicles must park in designated parking areas, either at the cabin or in the designated overflow parking area. Primitive and hikes in sites may have park specific parking restrictions.

The maximum camping stay per park is 14 days in any 30-day period.

PARK ACCESSIBILITY — We strive to make each park as barrier-free as possible. Universally accessible facilities are available throughout Virginia State Parks.

EMERGENCY — Emergency phone numbers are posted at contact stations, electronic information stations and other locations throughout the park. For more information visit www.virginiastateparks.gov, the electronic information station or contact the park office.

INFORMATION — For more information on Virginia State Parks or to make a cabin or campsite reservation, call 800-933-PARK or visit www.virginiastateparks.gov. The Customer Service Center is open Monday through Friday, 9 a.m. to 5 p.m. It is closed on all state holidays.

The center is located in Richmond at 9690 Mayland Drive and accepts payments made in person from 10 a.m. to 4 p.m.

Electronic Information Station — The information station offers access to GPS-based trail information, interactive virtual tours, details on park amenities, printable guides and maps, program descriptions, schedules and more. This information is general and may not apply to all parks. For park-specific information please visit our website at www.virginiastateparks.gov or call our Customer Service Center at 1-800-933-PARK.